

250 North Street Bridgewater, NS B4V 2V6

1.800.595.4737

Established in 1975, Rhyno's is a second generation familyowned business.

We are continuously looking for team-oriented individuals to deliver the high-caliber customer service experience that our customers expect.

Our goal is to drive service success that improves customer satisfaction, maximizes customer retention, while consistently following Rhyno's core values, safety, and quality standards.

SCHEDULE

- Monday-Friday; 7:30am-5pm
- Occasional on-call shifts evenings & weekends

WHY WORK WITH US?

- Collaborative work environment
- Competitive hourly pay based on experience
- Comprehensive benefits plan
- Clothing allowance
- Group RRSP

Please send your resume to **joinourteam@rhynosltd.com**

JOB OPPORTUNITY

Oil Burner Technician

Full-time position

We are currently looking for hard-working and dependable an Oil Burner Technician with residential and commercial experience. Both Red Seal certification and apprentices are encouraged to apply!

RESPONSIBILITIES

- Provide service & customer support during field visits
- Completion of work order forms, detailing work performed and materials used, assist in inventory and stock control, and compiling of supply orders
- Liaise with dispatchers and sales team
- Supervision/training of apprentices as required (depending on certification level)
- Be on call-out team to handle emergencies
- · Produce timely and detailed service reports
- Keep your company van stocked & tidy at all times
- Follow company procedures and protocols
- Cooperate with the technical team and share information across the organization
- Comprehend customer requirements and make appropriate recommendations

SKILLS & QUALIFICATIONS

- Oil Burner Technician Red Seal certification or apprentice
- Understand current regulations within the field
- Install oil heating systems in residential and/or commercial settings
- Assemble oil burner heating systems components.
- Maintenance of oil heating systems in residential and/or commercial settings
- Perform preventative maintenance work on motors, pumps, control devices, boilers, forced air furnaces, and oil-fired hot water tanks
- Troubleshoot, problem-solve and repair oil heating systems
- Valid driver's license and provide a driver's abstract
- Mechanical aptitude
- · Highly reliable
- Complete high-quality work with efficiency
- Exercise good judgment
- Excellent organizational & time management skills
- Strong communication skills (written & verbal), to liaise with office-team and customers
- Able to work both independently and as part of a team
- Must be a self-starter with the ability to work independently with minimal supervision
- Outstanding customer service skills
- Interest in learning emerging technology of the industry
- · Ability to adapt to changing work schedules
- Must demonstrate a positive and professional demeanor
- A personality that blends well with a fast-paced, goal-driven environment